

245 Eisenhower Lane South Lombard, Illinois 60148 Office: 630-705-1920

800-243-3018 Fax: 630-705-1930

Website: www.patecurbs.com Email: sales@patecurbs.com

## SALES ORDER/STOCK PART SHIPPING POLICY

- Stock part orders are limited to (10) pieces or fewer of each part.
- Pate stock parts: guarantee to ship ten (10) pieces or fewer in 1-3 days.
- Minimum order amount for stock parts: \$50.00
- Minimum order amount for manufactured parts: \$125.00.

## **Parcel Shipping**

Parcel orders placed by 9 AM (CST) may ship the same business day. Standard customer pricing will apply to these sales orders.

Parcel orders placed after 9 AM (CST) may ship the next business day. Standard customer pricing will apply to these sales orders.

Parcel orders placed after 9 AM (CST) can be shipped the same day on a RUSH basis. Expedite fees will apply.

## Customer Pick Up (CPU) - Hours: 7:30 am to 4:00 pm

CPU orders placed before 9 AM (CST) will be ready for pick-up after 1PM the same business day. Standard customer pricing will apply to these sales orders.

CPU orders placed after 9 AM (CST) will be ready for pick-up after 7AM the next business day. Standard customer pricing will apply to these sales orders.

CPU orders placed after 9 AM (CST) may be picked up the same day on a RUSH basis. Expedite fees will apply.

## Walk-In Orders -- Hours: 7:30 am to 4:00 pm

• Expedite fees will apply to all Walk-In orders.

Pate website: www.patecurbs.com Effective November 1, 2023